

MIDWEST

Moving and Storage, Inc.

Moving The Chicago District of the US Army Corp of Engineers in Chicago's Loop

Midwest Moving offers complete residential and commercial services:

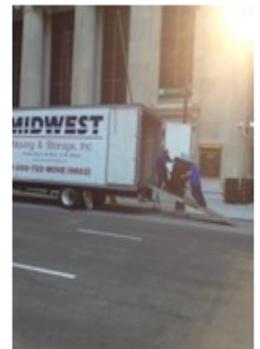
- Corporate Equipment/Driver Leasing
- Interstate Trucking/ Household Moving
- Office and Industrial Moving
- National Accounts Household Moving
- Electronics
- Furniture Installations
- Interstate Household Moving
- Interstate Trucking
- Warehousing
- Exhibits and Displays
- School Furniture Sales
- Brokering Specialized Trucking

The Chicago District of the US Army Corp of Engineers is responsible for water resource development in the Chicago metropolitan area, an area of about 5,000 square miles with a population of about 9.1 million



people. Today, the Chicago District is at work on a diverse range of projects ranging from protecting the Chicago shoreline from erosion to

restoring ecosystems along area waterway, including the McCook Reservoir, the electric fish barriers near Romeoville, the dredging and disposal of contaminated material at Indiana Harbor, and flood control projects along the Des Plaines and Little Calumet Rivers.



Continued ...

Employee Spotlight

Esther Swaney

As a customer experience representative, Esther Swaney has two main responsibilities: she calls customers to conduct a short survey to measure their complete satisfaction after their move and she goes on-site to work with property

managers to ensure that the residential elevator reservation system works flawlessly.

Using her experience from the hospitality industry, Esther focuses on ensuring that the customer has the best experience possible. Esther is learning the business and studying

to become a certified moving consultant so she can move into sales.

"There are so many nuances to producing an accurate quote," she explained. "I'm pleasantly surprised at how interesting the moving industry is."



For more information about how Midwest Moving and Storage can make your move a success, call

(888) 722-MOVE

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**Midwest Moving and Storage
1255 Tonne Road
Elk Grove Village, Illinois 60007
1-888-722-MOVE (6683)**

Midwest Moving & Storage is a full service Chicago moving company that been providing relocation services since 1983: Chicago moves, suburban moves, executive moves, and apartment moves

Experts at Reducing Relocation Downtime

For a free on-line estimate, visit our website at www.midwestmoving.com



Zero Complaints



Chicago District of the US Army Corp of Engineers con't

Midwest Moving was asked to move 250 people in the Chicago District headquarters from one end of Chicago's Loop to another, consolidating four floors into two. Packing the office furniture and its contents took place during the day and the physical relocation at night.

To accommodate the small alleys, smaller trucks were used. The destination required the use of two elevator banks, so all crates were first taken down two floors and then up fifteen.

"Old furniture was decommissioned and either brought to Great Lakes Naval Base for storage or recycled," explained Midwest's relocation expert Bill Carlstrom. "Instead of going directly to a landfill, a 5,000 lb ram compactor crushed furniture on-site. Three dumpster loads were converted to one, reducing manpower and landfill costs."

Midwest performed the final cleanup of the old location, from pulling old cabling and phone systems to broom sweeping. The cleanup had to be finished within a month or the US Army Corp of Engineers would incur a \$600,000 fine. At the new location, Midwest reconnected 250 desktop computers and their servers.

Lieutenant Colonel James H. Schreiner, Deputy District Commander of the Chicago District of the US Army Corp of Engineers, awarded Midwest Moving this coin as a thank you for a job well done. "The positive attitude, professionalism, customer focus, patience and quality of service enabled this move to be a success," he said. "Long arduous evening hours combined with early hours disposing furniture was the pinnacle of the move. Your dedication was exemplary and your actions reflect great credit to your team."

